



NEW MILTON COMMUNITY CENTRE

By the Community, For the Community

Potential Changes at the Centre

Centre Survey

Sections & Activities at the Centre were asked to complete a survey form as part of an exercise to complete a Marketing Plan.

Results

Twelve replies were received, which included five compliments about the Centre, the garden, the Volunteers and the Centre's facilities.

What other activities would you like to see in the Centre?

There were 22 suggestions.

Some suggestions were along the same theme of arranging social gatherings, i.e. without a particular activity or talk.

What facilities could be improved?

There were 15 suggestions.

A number of Groups would like better coffee and/or more choice in the coffees on offer.

What else do you think we need to look at in the future?

There were 9 comments.

There was a difference of opinion. Some would like to see younger people coming to the Centre. Another view was that there are things for younger people to do elsewhere and we should concentrate on the retired community who use the Centre most.

Full List of Replies

A. What other activities would you like to see in the Centre?

B. What facilities could be improved?

C. What else do you think we need to look at in the future?

A. What other activities would you like to see in the Centre?

1. A "Man" Shed without the tools!

Opportunity for men to socialise without discussing DIY or gardening.

2. First Aid Course
3. Flower arranging
4. Sugar Craft
5. Country Dancing
6. Square Dancing
7. Scottish Dancing
8. Quiz
9. Social Evening
10. Day time yoga
11. More music
12. Pilates
13. Yoga
14. Play reading
15. Skate boarding for the over 50s!
16. IT & tablets for the over 50s
17. Maybe a youth club either once a month or once a week or
18. . Other younger activities from 12 years old upwards
19. A repair café
20. "Knit & Natter Group"
21. Keep the language classes going including French and German including Beginners
German
22. Theatre trips

B. What facilities could be improved?

1. More storage, i.e. cupboard in Common Room Annexe would be better if kept tidy
2. Bigger room for table tennis
3. A coffee machine to provide choice/better coffee, e.g. latte, cappuccino, or
4. Consider coffee bags or Azera-type “instant”, even if it costs more
5. Need adverts to be consistent size A5 or A4
6. Water should be provided free
7. Add “Please” & “Thank You” to our Notices
8. Wall/noise insulation
9. Perhaps a few resources like CD players, projectors etc
10. Better coffee
11. Replace paper towels machine
12. New carpet in Room 3 – short pile or laminate and
13. Correct the squeaky floor boards
14. Groups to put the tables and chairs back as they should be and
15. Partitions to be closed beforehand where appropriate

C. What else do you think we need to look at in the future?

1. Gaining new members
2. Demonstrate acceptance of new people/ideas
3. Allocate sessions for new members/younger people to meet up socially rather than focus on one activity.
4. Sections to display/demonstrate their crafts etc at Open Days
5. Put an article about the Centre and/or information about our regular activities in the local paper
6. Accept that the demographic who need it most are those who already use it most (the retired community -a large sector in the community) and
7. Younger people are not free to come in the day time and there are things on offer for them to do any way elsewhere.
8. Bring in younger people, i.e. teens/mid ages
9. Increase the annual subscription to about £12